

# CAN SOFTWARE BE RESPONSIBLE ?!

Ina Schieferdecker, 22. Mai 2019, Tübingen



## BACKGROUND



weizenbaum  
institut



Secure and Trustworthy „Digitale Vernetzung“

Quality Engineering of Software-based Systems

Self-Determination in a Networked Society

Transformation for Sustainability





**CAN SOFTWARE BE RESPONSIBLE ?!**

**CAN SOFTWARE HAVE AGENCY ?**

**CAN SOFTWARE BE LIABLE ?**

**CAN SOFTWARE BE ACCOUNTABLE ?**

**IF NOT, WHO/WHAT CAN BE ACCOUNTABLE ?**

**(TECHNICAL SYSTEMS ARE BUILT FOR SPECIFIC  
CONDITIONS – AND ARE ERRONEOUS)**



*“A computer will do what you tell it to do, but that may be much different from what you had in mind.”*

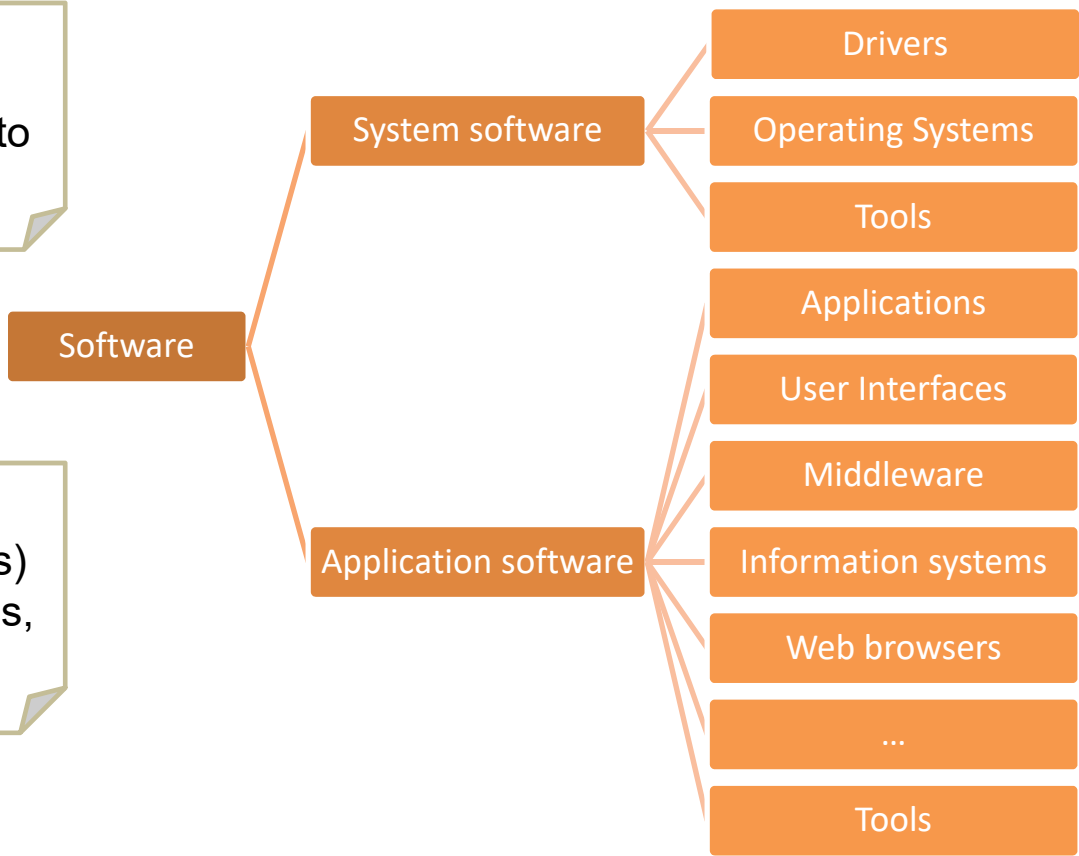
Joseph Weizenbaum

## Software is ...

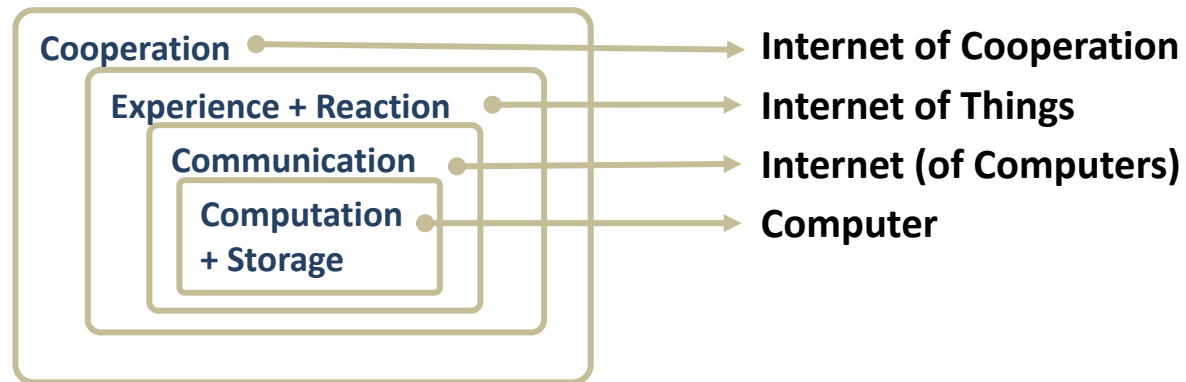
Software is the set of instructions that tells the computer what to do and how to do it.

Software includes

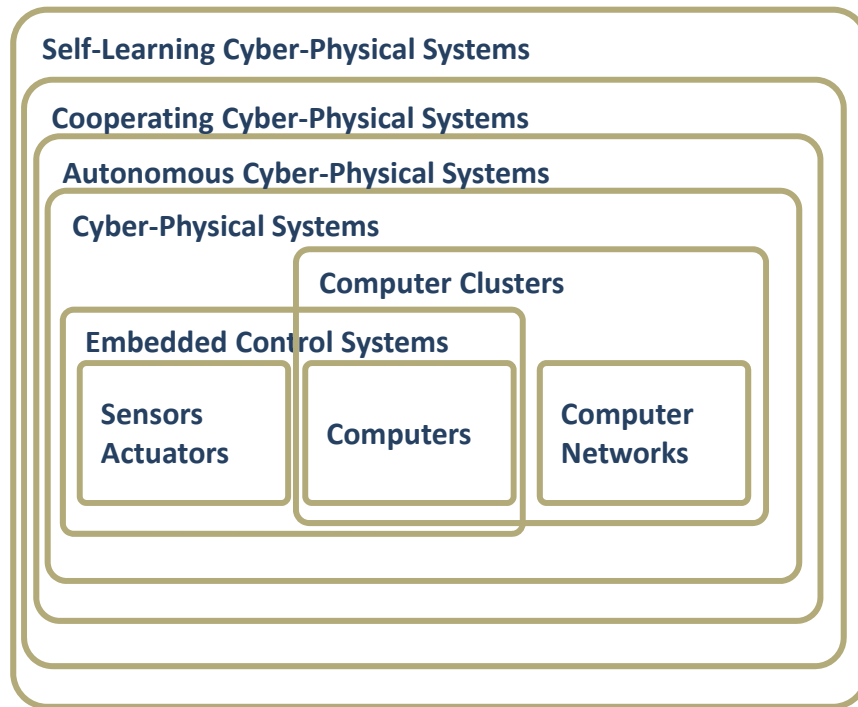
- code (→ algorithms, decisions)
- data (→ digital representations, models, documentation)



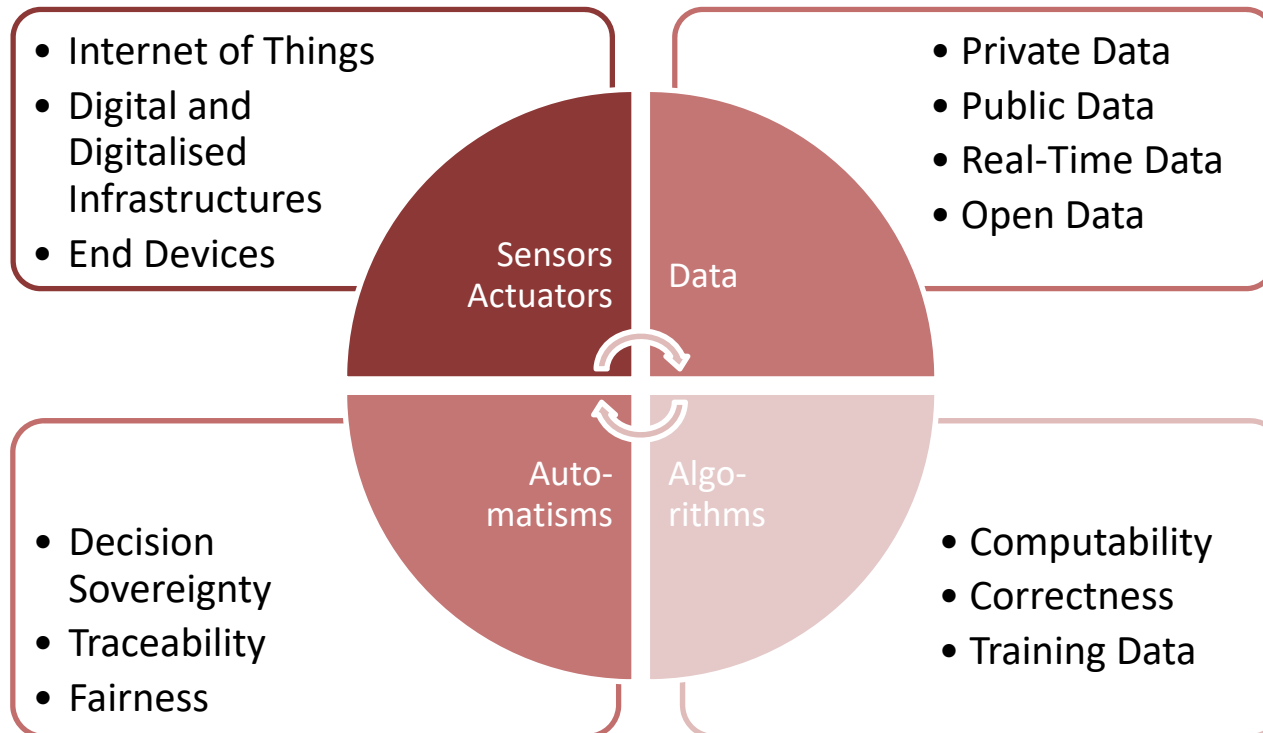
## Basic Functions of Software-based Systems



# Software-based Systems

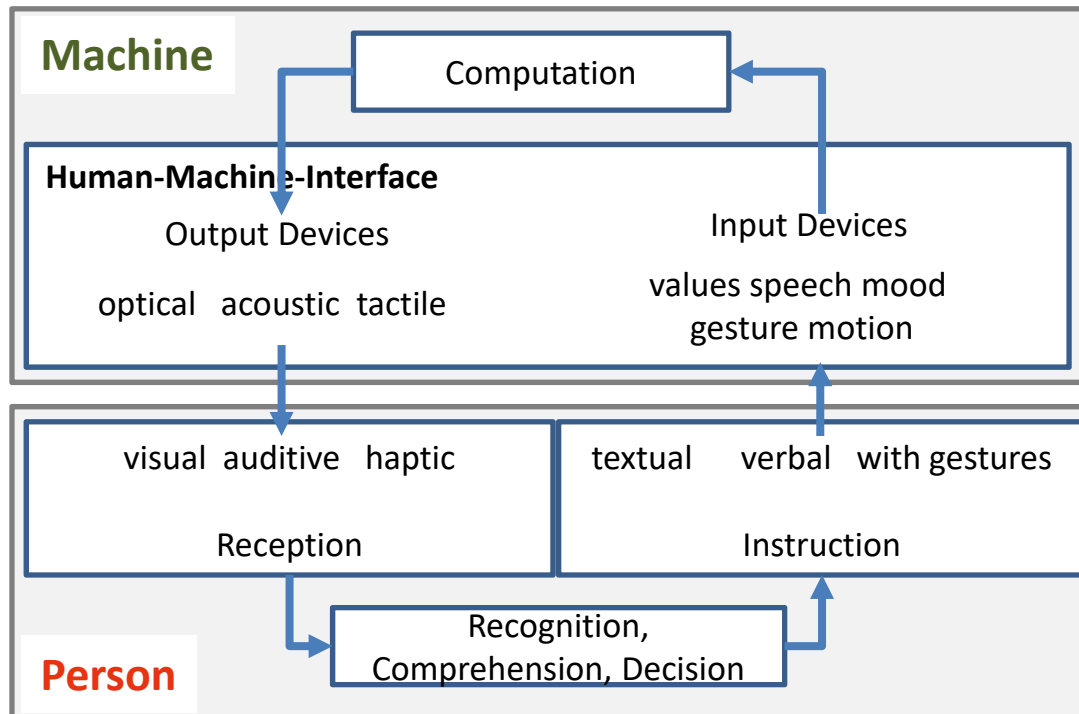


## Software-based Systems and Automation





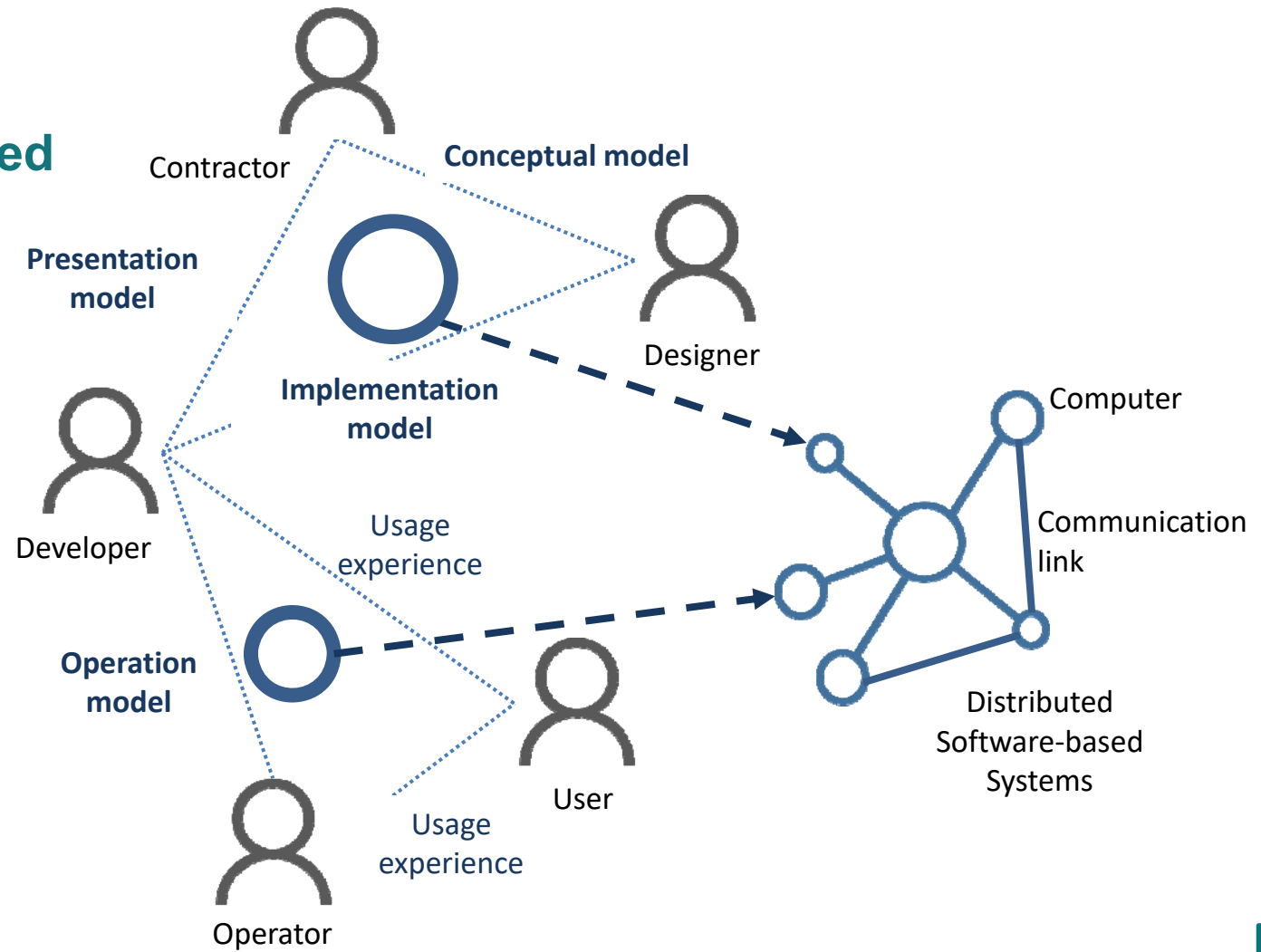
# Interaction of Humans and Software-based Systems



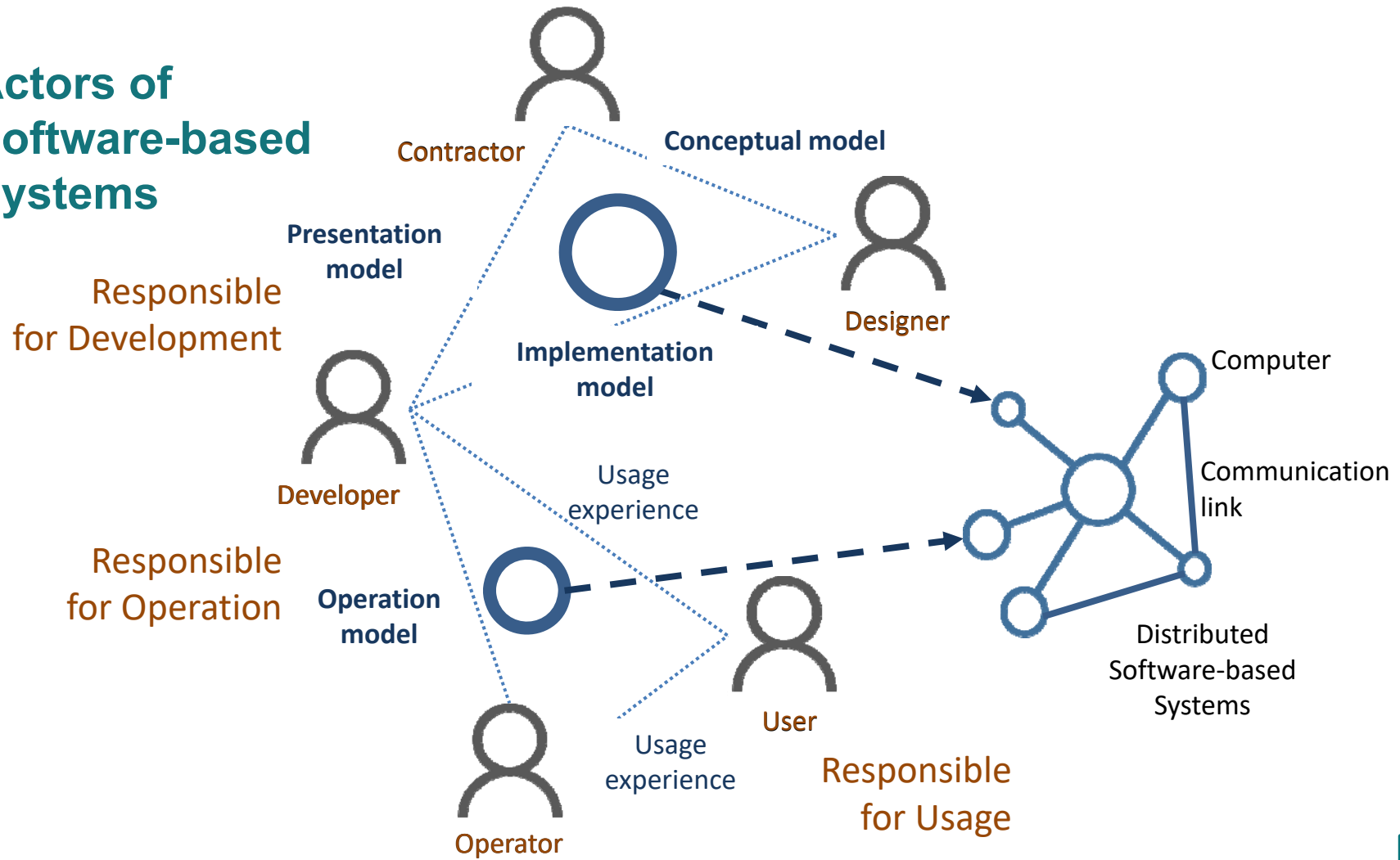
Machine  
 Reactive  
 (Partially) autonomous  
 Neither responsible  
 nor accountable

Identity  
 Acting on its own  
 Responsible  
 Accountable

# Actors of Software-based Systems



# Actors of Software-based Systems





## Perspectives on Software Accountability

Competent People  
- **Professional ethics**  
- **Professional profiles**

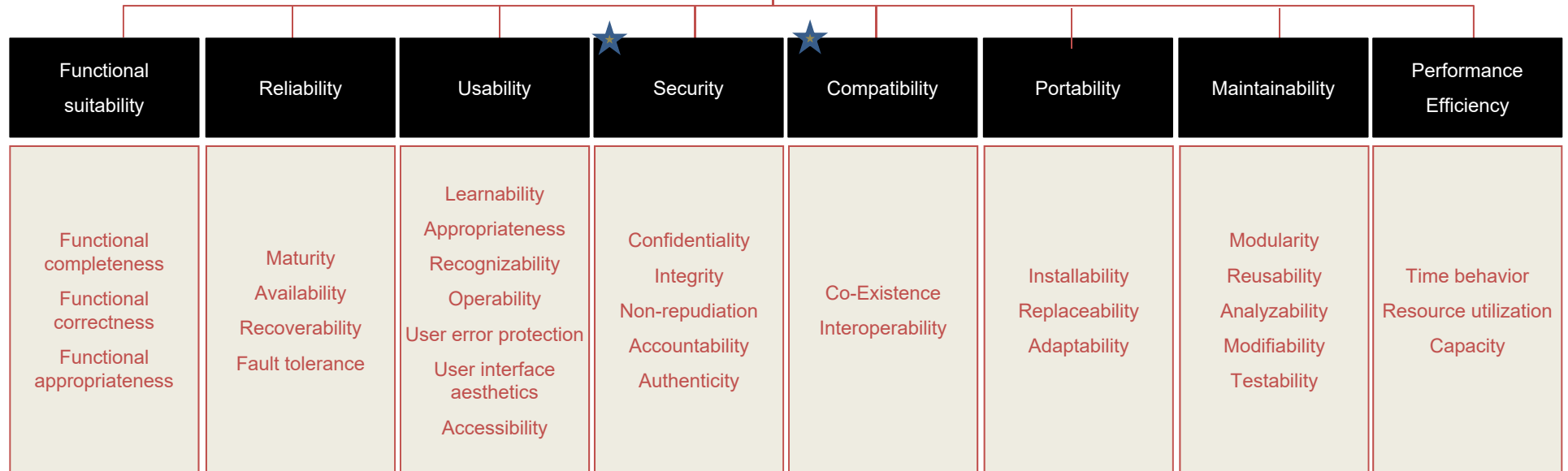
Robust Processes  
- **Error culture**

Yielding Regulation  
- **Rigour**

Dependable Techniques  
- **Development and (!)**  
**Validation & Verification**

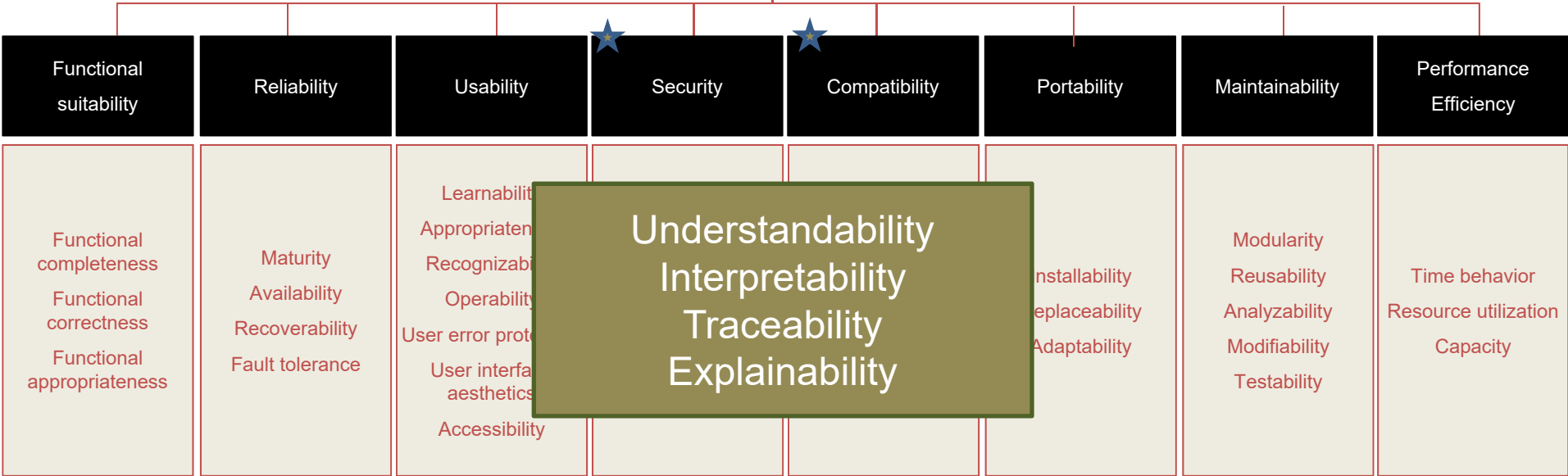
# Software Quality

ISO 25010



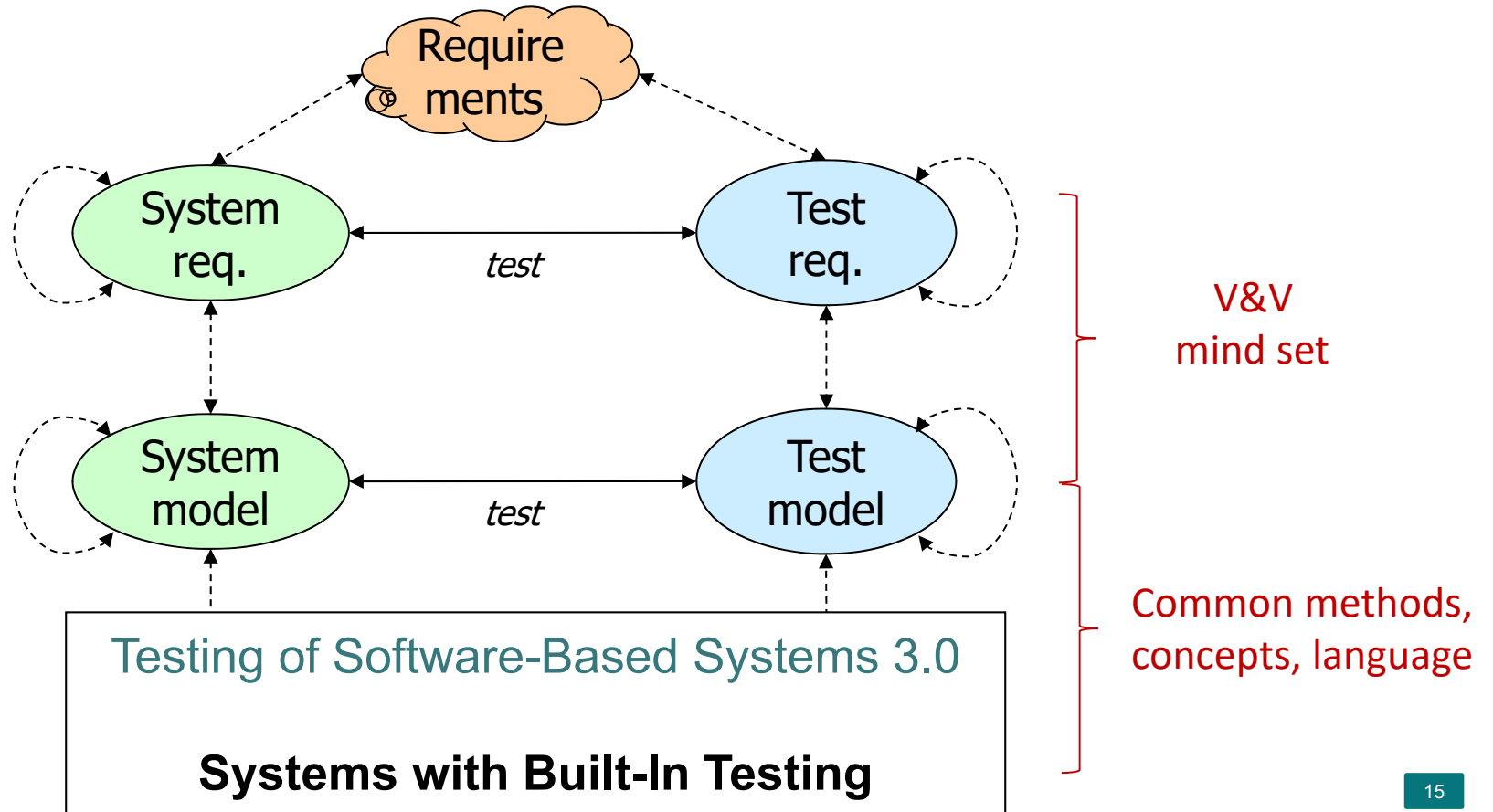
# Software Quality

ISO 25010





# Testing of Software-Based Systems 2.0



# Testing and Explainability of AI

**Testing is not only V&V (and the basis for certification):**

**Black-box testing is the V&V approach to black-boxes of any kind, including AI black-boxes**

**Test scenarios can be scenarios for explaining AI:**

- preconditions, inputs, outputs, postconditions
- in observable and controllable setups
- with precise coverage criteria

**Test data can become well-designed training data:**

- with dedicated quality criteria
- with precise coverage criteria

**(to be noted: up to quality of assumptions, specifications, documentations, etc.)**



**CAN SOFTWARE BE RESPONSIBLE ?!**

**SOFTWARE HAS NO AGENCY.**

**IT IS NEITHER RESPONSIBLE NOR ACCOUNTABLE.**

**ACTORS OF SOFTWARE-BASED SYSTEMS ARE ACCOUNTABLE.**

**EDUCATION INCLUDING A „WEIZENBAUMIC OATH“ IN COMBINATION WITH LEADING EDGE DEVELOPMENT AND V&V, ROBUST PROCESSES AND RIGOROUS REGULATION OFFERS THE REQUIRED PORTFOLIO FOR TRUSTWORTHY SOFTWARE-BASED SYSTEMS.**

**STATISTICS-BASED SOFTWARE REQUIRES OTHER V&V METHODS THAN LOGIC-BASED SOFTWARE.**



A satellite view of Earth at night, showing city lights and aurora borealis. The image captures the curvature of the planet, with a dense network of yellow and white lights representing urban areas. In the upper right, a vibrant blue and green aurora borealis is visible against the dark sky. The overall scene is a mix of artificial and natural light sources.

**HOW CAN SOFTWARE-BASED SYSTEMS BECOME TRUSTWORTHY ?!**